



AGENDA

1st Technical Assistance and Tribal Transit Program Conference and Rodeo *Creating Partnerships for Rural Transit Solutions*

March 18 – 21, 2012
The Radisson Fort McDowell
8:00 a.m. – 5:00 p.m.

TIME	DESCRIPTION	TOPIC AREA
Sunday, March 18, 2012		
8:00 a.m. – 5:00 p.m.	Rodeo Competition	
1:00 p.m. – 7:00 p.m.	Conference Registration	
6:00 p.m. – 8:00 p.m.	Welcome Reception & Rodeo Awards Dinner	
Monday, March 19, 2012		
7:00 a.m. – 8:00 a.m.	Breakfast	
7:00 a.m. – 5:00 p.m.	Registration	
8:00 a.m. – 9:10 a.m.	Plenary Session <i>Welcome to Tribal Grantees Rural/Small Urban Transit Providers, and State RTAP Managers</i> Posting of the Colors and other opening Ceremonies	
9:15 a.m. – 10:30 a.m.	Concurrent Sessions	
	1. FTA Tribal Transit Programs Meeting	Tribal
	2. ProcurementPRO: Help with the Procurement Process	Transit Mgmt
	3. Protecting Your Riders and Other Assets: Safety and Security Resources	Transit Ops
	4. Emergency Procedures and the Rural Transit Environment	RTAP
10:30 a.m. – 10:45 a.m.	Morning Break	
10:45 a.m. – noon	Concurrent Sessions	
	1. FTA Tribal Transit Programs Meeting	Tribal
	2. Customer Driven Service and its Importance to	Transit Mgmt

	Your System	
	3. Cloud Computing: Why Your Transit System Should Get Onboard	Transit Ops
	4. Tentative Topic: Training Adult Learners	RTAP
Noon p.m. – 1:30 p.m.	Lunch	
1:45 p.m. – 3:15 p.m.	Concurrent Sessions	
	1. FTA Tribal Transit Programs Meeting	Tribal
	2. Serving Riders with Disabilities: ADA and Beyond	Transit Mgmt
	3. Customer Service In-Depth: Learning the Ropes with National RTAP's Customer Driven Service	Transit Ops
	4. Crossing Great Divides, Elderly Mobility in Indian Country: Lessons from the Field and Technical Assistance	RTAP
3:15 p.m. – 3:30 p.m.	Afternoon Break	
3:30 p.m. – 5:00 p.m.	Concurrent Sessions	
	1. FTA Tribal Transit Programs Meeting	Tribal
	2. Ethics and Credible Transit Leadership	Transit Mgmt
	3. Customer Service In-Depth: Learning the Ropes with National RTAP's Customer Driven Service, Continued	Transit Ops
	4. Managing a State RTAP Program: Secrets of Success	RTAP
6:00 p.m. – 8:00 p.m.	Native American Cultural Event and Dinner	
Tuesday, March 20, 2012		
7:30 a.m. – 8:30 a.m.	Breakfast	
7:00 a.m. – 5:00 p.m.	Registration	
8:30 a.m. – 9:10 a.m.	Plenary Session <i>Topic: TBD</i>	
9:15 a.m. – 10:30 a.m.	Concurrent Sessions	
	1. TCRP H-38: Developing, Enhancing, and Sustaining Tribal Transit Services	Tribal Transit Mgmt
	2. Choosing Your Attitude: Creating a Positive Work Environment	Transit Ops
	3. Creating Partnerships Through Online Trip Planning and Much More with GTFS Builder Web App	RTAP
	4. Simulated Driver Training Overview	

10:30 a.m. – 10:45 a.m.

Morning Break

10:45 a.m. – noon

Concurrent Sessions

1. ProcurementPRO: Help with the Procurement Process Tribal
 2. Drive Right: Train-the-Trainer Driver Simulation Transit Mgmt
 3. Getting There Together: How Coordinated Scheduling and Dispatching is Moving Communities Transit Ops
 4. Customer Driven Service and Its Importance to Transit RTAP
-

Noon – 1:30 p.m.

Luncheon

Keynote Speaker: TBD

1:45 p.m. – 3:15 p.m.

Concurrent Sessions

1. Tribal Transportation: Challenges and Best Practices Tribal
 2. Drive Right: Train-the-Trainer Driver Simulation, continued Transit Mgmt
 3. Mobility Management: Not Your Traditional Transit Operation Transit Ops
 4. Expanding Your Reach: Utilizing Web Apps to Increase Your Impact While Conserving Resources RTAP
-

3:15 p.m. – 5:00 p.m.

Exhibitor Expo & Ice Cream Social

6:00 p.m. - 10:00 p.m.

Shuttle service to Scottsdale for dinner on your own

Wednesday, March 21, 2012

7:30 a.m. – 8:30 a.m.

Breakfast

8:45 a.m. – 10:00 a.m.

Concurrent Sessions

1. NTTA Business Meeting and Success Story Roundtable Tribal
 2. Mobility Management: Not Your Traditional Transit Operation Transit Mgmt
 3. Emergency Procedures for Transit: An In-Depth Examination Transit Ops
 4. Best Practices in Direct Technical Assistance RTAP
-

10:00 a.m. – 10:15 a.m.

Morning Break

10:15 a.m. – 11:30 a.m.

Concurrent Sessions

1. NTTA Business Meeting and Success Story Roundtable, continued Tribal
-

-
-
- | | |
|---|-----------------------------|
| 2. Hands-on: GTFS Builder Web App for Online Trip Planning | Transit Mgmt
Transit Ops |
| 3. Emergency Procedures for Transit: An In-Depth Examination, continued | |
| 4. Table Talk with RTAP Managers | RTAP |
-
-

11:30 a.m. – noon

Conference Wrap-up and Closing Ceremonies

Noon – 1:00 p.m.

Box Lunch
