

### New National RTAP Website and Support Center

#### Introductory Webinar

January 15, 2014





### Agenda

What brings customers to the National RTAP website and Support Center?

- To interact and get involved
- To access resources and training
- To get technical support

The new National RTAP website can be found at <a href="www.nationalrtap.org">www.nationalrtap.org</a>.

## What brings customers to the National RTAP website and Support Center?

#### Interact and Get Involved

- Contact us via email, chat, or phone
- Interact with us and your peers via Facebook, our poll, or the State RTAP Managers' Forum (coming soon)
- Learn about the National RTAP program, staff, and Review Board
- Find contacts in the rural and tribal transit industry
- Participate in webinars and view webinar recordings
- View news and upcoming events and sign up for our eNews
- View and share best practices

## Access Resources and Training

#### Access Resources and Training

- Find and order National RTAP resources
- Access outside resources
- Get training
- Get technical assistance
- Get information about tribal transit
- Request a peer or volunteer to be a peer

# What brings customers to the National RTAP website and Support Center?

#### Get Technical Support

- Learn about National RTAP in the Cloud and our web apps
- Sign up for a Cloud account and get started
- Get technical support for the Cloud and our web apps

## Questions



#### Contact Us

Rob Tassinari
Senior Technical Director
<a href="mailto:rtassinari@nationalrtap.org">rtassinari@nationalrtap.org</a>

Shannon Greenwell
Senior Project Manager
sgreenwell@nationalrtap.org

Jess Wallis
Resource Center Manager
<a href="mailto:jwallis@nationalrtap.org">jwallis@nationalrtap.org</a>

Elizabeth Taylor
Project Manager
etaylor@nationalrtap.org

Frank Condon
Director of Technology
<a href="mailto:fcondon@nationalrtap.org">fcondon@nationalrtap.org</a>



